

## Advantech AE Technical Share Document

Date	2018 / 04 / 12	SR#	1-3972092768
Category	■FAQ□SOP	Related OS	N/A
Abstract	How to solve COM 3 port RS-485 communication not stable with ADAM-4017+		
Keyword	Terminal resistor, ADAM-4017+, UNO-2473G		
Related Product	UNO-2473G		

■ **Problem Description:**

UNO-2473 COM 3 switches to RS485 and communicates with ADAM-4017+ would happen ADAM sometimes can't be recognized symptom.

■ **Problem Analysis:**

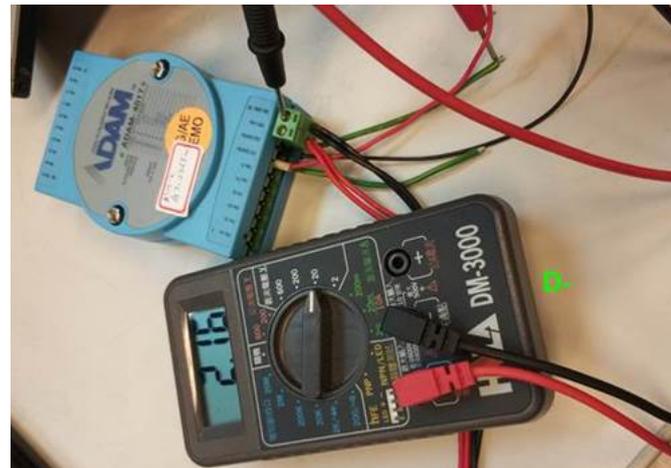
Because of the UNO-2473G-J3AE onboard terminal resistor default setting is on. The resistance isn't enough to pull high when the platform doesn't transmit the data. And it leads the voltage difference of D+ and D- not stable.

Removing the resistor R551 and R564 for turning off the terminal resistor function. COM3 RS-485 D+ & D- voltage difference become would become wider and the compatibles become better in the short distance transmission.

**Before**



**After**

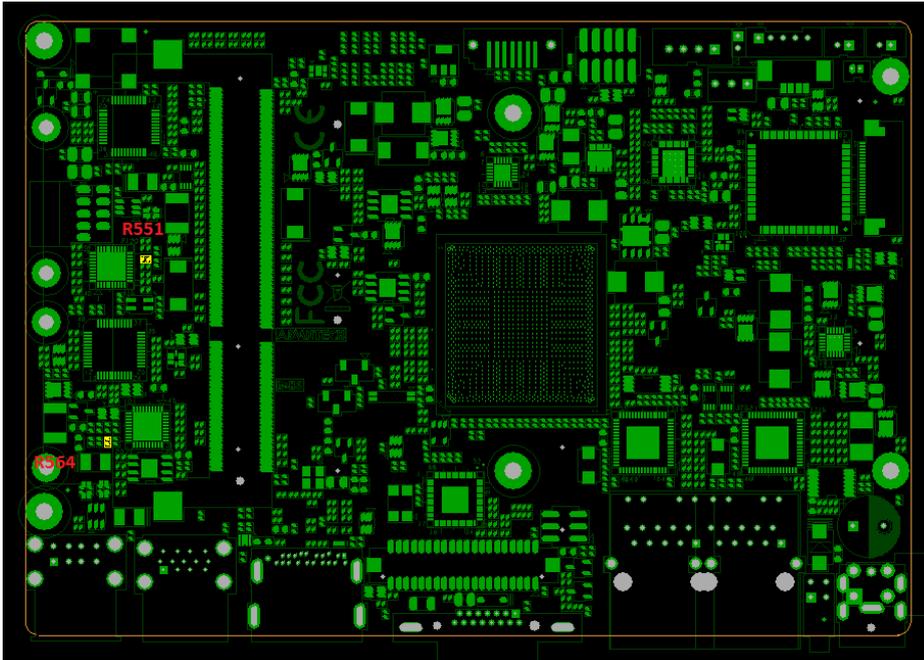


■ **Brief Solution - Step by Step:**

According to the warranty policy, please contact Advantech office technical support or send the unit to RMA department for modifying.

DO NOT re-working by non-Advantech members.

R551 and R564 PCB position as the below image.



■ **Contact Window and File Link:**

If you have any questions, please contact [Jerry.Cheng@advantech.com.tw](mailto:Jerry.Cheng@advantech.com.tw)