

Advantech AE Technical Share Document

Date	2015 / 7 / 015	SR#	
Category	■FAQ □ SOP	Related OS	Microsoft Windows7
Abstract	Customer fails to install GL tool BAR on SPC-xx40 and shows this is not a valid Advantech platform		
Keyword	Fails to install GL tool BAR		
Related Product	SPC-2140WP, SPC-1840WP		

■ **Problem Description:**

Customer fails to install GL tool BAR on SPC-xx40 and shows this is not a valid Advantech platform



■ **Brief Solution - Step by Step:**

Please check the BIOS version first.

The customer's SPC BIOS version is A1.12, to install GL tool Bar, the BIOS version should be later than V1.10.

